



AODA
Accessibility Formats & Communications Checklist
(Feedback)

Revision Level:	A
Revision Date:	August 30, 2023
Revised By:	Wendy Stroud
Page	Page 1 of 2

Lofthouse Manufacturing will work in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) S.O. 2005 including Integrated Accessibility Standards Regulation (IASR) when communicating with customers. Formats and communication support are available upon request to enable all customers to provide feedback in a manner that meets their needs. To request an alternate format or support, please contact Wendy Stroud at wstroud@lofthouse.ca or 705-382-3637 ex. 249.

If negative feedback or a complaint is received, the company takes all reasonable measures to resolve the issue to prevent future occurrences. Where the customer's contact information has been provided, the company will respond to the concern to explain the measures that have been taken to correct the issue.

Date: _____

I am:

An employee A visitor A customer Other: _____

Were you satisfied with the accessibility of our service or facilities?

- Yes
- No
- Somewhat

Why or why not?

Did you experience any barriers to accessing our services, or facilities?

- Yes
- No
- Somewhat

If yes or somewhat, please explain.

Do you have any recommendations to make accessing our services, or facilities easier for people with disabilities?

- Yes
- No



AODA

Accessibility Formats & Communications Checklist (Feedback)

Revision Level:	A
Revision Date:	August 30, 2023
Revised By:	Wendy Stroud
Page	Page 2 of 2

If yes, please explain.

Additional comments:

Contact Information

You are invited to provide your contact information to enable the company to follow up regarding your feedback. This is entirely optional. Your contact information will be kept confidential and secure and will be used for the sole purpose of responding to your feedback.

Name: _____

Preferred contact method: E-mail Phone Other. Please specify: _____

Contact information:

Please email completed form to careers@lofthouse.ca or drop off at 500 Ontario Street, Burk's Falls, ON P0A 1C0